

MEET YOUR QUEENSLAND CUSTOMER SOLUTIONS MANAGER



David Martin is a seasoned professional and the Customer Solutions Manager for Command51 in Queensland. With over a decade of diverse experience, David brings a unique blend of **military discipline and customer service excellence** to his role.

David's career began with an eight-year stint in the Army, where he completed deployments to the Solomon Islands and Afghanistan. These experiences instilled in him a strong work ethic, resilience, and the ability to lead and work effectively under pressure. His military service honed his skills in teamwork, strategic planning, and problem-solving, making him a versatile and reliable leader.

Transitioning from the Army, David reset his career trajectory by starting at a call centre. His exceptional customer focus and dedication quickly earned him a promotion to team leader. In this role, David excelled in active listening, customer engagement, and team management, laying a strong foundation for his future endeavours.

Seeking to expand his horizons, David joined St John Ambulance Queensland. Over the years, he took on various sales roles, demonstrating his versatility and commitment to service development. As the Head of Service Development and Engagement, David led initiatives to enhance customer service and develop innovative solutions tailored to client needs. His success in building strong relationships and delivering customer-centric solutions solidified his reputation as a leader in the organisation.

At Command51 Cleaning Company, David applies his extensive experience to oversee customer solutions for the Queensland region. His strengths in active listening, honesty, and dedication ensure that customer needs are met with the highest standards of integrity and professionalism. David's commitment to excellence and his passion for customer service drive his efforts to provide effective, customised solutions that enhance client satisfaction.



David Martin's career is marked by his **unwavering dedication, strong work ethic, and a keen focus on customer service**. As the Customer Solutions Manager at Command51 Cleaning Company, he continues to drive success and foster positive relationships, ensuring that Command51 remains a leader in delivering **top-tier cleaning solutions to its clients**.



Feros Group – Sydney, NSW

DAVID MARTIN CUSTOMER SOLUTIONS MANAGER - QUEENSLAND
0448 392 471 | DMARTIN@COMMAND51.COM.AU | COMMAND51.COM.AU