



Got Staffing Problems

Talk to the QHA first

The QHA's Employment Relations Department is your first point of contact for all staffing problems.

We can help you avoid nasty disputes, unfair dismissal claims, discrimination claims, or even underpayment complaints.

Department staff are professionally trained employment relations practitioners available to advise and represent financial members in a variety of staffing matters common to the hospitality industry...

FREE telephone advice and assistance on:

- Awards coverage and conditions
- Wages (including wage sheets)
- How to handle a workplace injury
- Discipline and termination processes
- Redundancy / Restructure obligations
- Employee records and payslips
- Superannuation obligations
- Workers' Compensation
- Stand-downs (*such as during COVID, floods or robbery*)
- Parental leave and flexibility requests
- Meal breaks and penalties
- Abandonment of employment

And a lot more!

Affordable **FEE FOR SERVICE** assistance including:

- Representation before Tribunals for:
 - Unfair dismissal claims
 - Workplace bullying claims
 - General protections claims
 - Discrimination claims
- FWO Underpayment claims defenses
- Industrial Relations Compliance Auditing
- Workplace incident investigations
- Workers' compensation defenses
- Enterprise Agreement and IFA drafting
- Mediation and dispute resolution
- Bespoke contract drafting
- In-House employment related training

For more information about the services and products offered contact the team:



Joanna Minchinton
Employment Relations
Manager



Sarah Mangan
Senior Employment Relations
Advisor



Lyndsay Balch
Employment Relations
Advisor



Tana Thorpe
Employment Relations
Advisor