

# EVERYTHING

## THE FREE CO-OPERATIVE INDUSTRIAL RELATIONS EDUCATION PROGRAM

The Queensland Hotels Association has secured Queensland Government funding to deliver a free IR education program to hospitality employers across Queensland. This training program is targeted at hospitality employers and those with staffing responsibilities and aims to improve employer awareness of workplace rights, employer obligations, terms and conditions of employment and provide industry-specific insight on common IR concerns for hospitality employers.

<b>TIME</b> 9am to 1pm (including catered breaks)	<b>COST</b> FREE	<b>PRESENTERS</b> The QHA's Employment Relations Department
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LOCATION	DATE
Brisbane	5 Nov 2020
Cairns	11 Nov 2020
Gold Coast	23 Nov 2020
Toowoomba	10 Feb 2021
Bundaberg	24 Feb 2021
Mount Isa	9 Mar 2021
Townsville	18 Mar 2021
Mackay	24 Mar 2021
Cairns	29 Apr 2021
Gold Coast	6 May 2021
Brisbane	11 May 2021
Rockhampton	13 May 2021
Sunshine Coast	18 May 2021

**The education program is open to all hospitality employers who want to know more about their industrial relations obligations as employers. Sessions will cover this as well as the following topics:**

- Sources of employment entitlements and what they are
- The main conditions in the *Hospitality Industry (General) Award 2020*
- How to ensure employer compliance, particularly in light to wage theft being criminalised in Queensland
- Consultation and dispute resolution
- Employment contracts and other relevant documentation
- Policies and procedures
- Obligations of employees in the workplace.

QHA membership is not mandatory. Any hospitality employer, and/or delegate with staffing responsibilities can register to attend a session!

### TO REGISTER:

Refer to the registration form on the reverse of this flyer, or register online via [qha.org.au/everything-er/](http://qha.org.au/everything-er/). Click on the EVENTS tab at the top, right hand side of the page and follow the prompts.

**QHA.ORG.AU/EVERYTHING-ER/** or call **07 3221 6999**