

LV – Recommencement of billing in July

Dear Valued Customer,

At the onset of Government imposed shutdowns and restrictions on your trading practices, Foxtel placed your subscription on hold and no subscription charges have been applied since your 1 March 2020 bill.

As communicated last month, with Government restrictions starting to ease and the return of live sport enabling us to bring content that will help rebuild your business, your Foxtel service was reactivated without charge at the end of May. With continued restrictions not allowing you to host and entertain your normal patronage, we have brought the return of NRL and AFL to your venue throughout June at 100% discount to your normal fees.

To continue supporting the rebuild of your business, Foxtel will maintain a range of discounts to our Licensed Venues customers from 1 July, linked directly to the easing of State Government restrictions on your trading.

Continued discounts being applied to your service from 1 July are tabled below.

Density Limits per Area or Distancing Requirements	Gaming Allowed	
	Yes or N/A*	No
1-20 patrons / customers	50% discount	75% discount
21-99 patrons / customers	25% discount	50% discount
100+ patrons / customers, 2sqm and/or 4sqm rules	No Discounts	

*N/A relates to venues with no gaming

As trading restrictions continue to change regularly throughout the coming months, our discount assessment will be made based on State Government announcements up to the 25th of each month preceding Billing (e.g. 25 June for 1 July Billing). No discounts will be removed, reduced or 'prorated out' during any month; the amount Billed will be final for the ensuing month's service provided.

The COVID-19 crisis has created a challenging time for all Australian businesses. We value your loyalty and trust that our service will help quickly bring patrons back to your venue and entertain them there longer. If you have any questions regarding your account, please contact our Business Customer Service and Support Team, at Foxtel.business@foxtel.com.au or 1300 306 460.

Thank-you for subscribing to our services, and we wish you a fast return to normal and improved trading.

Kind Regards
Ben Campbell
Director of Sales and Marketing