

Stage 2 COVID-19 restrictions

Thursday 11 June 2020

We continue to receive a number of enquiries and we will use these emails to guide you on topics of interest.

This email covers plans and checklists, defined areas, play areas and how to manage a COVID-19 case in your venue.

These brief guides should be considered alongside directives from Queensland Health and the COVID Safe Checklist or COVID Safe Plan you are using.

COVID Safe Industry Plans and COVID Safe Checklists

Last week, I provided you with [information on adopting either a COVID Safe Plan or following a COVID Safe Checklist for your venue.](#)

For your business, you must use either:

- an [approved Industry COVID Safe Plan](#), or
- the [COVID Safe Checklist](#)

You determine how to implement changes in your business to adhere to these documents.

Whether you use the plan or the checklist, following the simple message of Seat, Separate, Serve will assist to ensure compliance.

Defined areas

If you are using a COVID Safe Plan and wish to have more than 20 patrons in your venue, you will need to implement defined areas. The way a defined area is developed and managed will depend on your individual area and business.

- A defined area must:
- provide 4sqm per patron
- include up to 20 patrons only
- be easily distinguished
- encourage social distancing
- ensure patrons are kept separate from other defined areas by a minimum of 1.5m.

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Where a defined area is adjacent to a designated outdoor smoking area (DOSA), you must ensure you comply with existing smoking laws, including the perimeter buffer area required around a DOSA. This area is to be used for smoking only.

We saw some great examples of defined areas in venues over the weekend:



Caboolture RSL



Caboolture RSL



Caboolture RSL



Greenbank RSL

The success of defined areas depend on a combination of the physical barriers you choose to employ to determine a defined area and the management aspects you employ with your staff and patrons.

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Play areas

Some of your venues may offer a play area for patron use. You can choose to close your play area facility if you feel that is best for your business. If you choose to allow a play area to be open, careful management of this area is required and the following usual risk management principles should be applied:

- Social distancing
- Hygiene
- Cleanliness

We suggest a practical approach to play areas consistent with your Industry COVID Safe Plan:

- supervise numbers within the play area
- prevent mingling as far as practical, particularly between adults and people from different defined areas
- provide hand sanitizer and require its use upon entry and exit of the area
- increase how regularly you clean the area and high touch points
- if a play area has coin operated rides, clean these between use or close the ride.

Courtesy buses and transport vehicles

If you operate courtesy transport for patrons, it is important you manage risks in these vehicles considering current restrictions. [The Queensland Hotels and Clubs Industry COVID Safe Plan provides specific information.](#)

Managing a COVID case in your workplace

[Approved Industry COVID Safe Plans](#) provide information on the management of both staff and patrons who are suspected to have COVID-19.

If a person develops flu-like symptoms at your venue, place them in an area away from others. Provide them with tissues, hand sanitiser and a face mask, if available, to cover their mouth. Arrange for medical assistance.

Clean and disinfect any areas where they have been. If there is a confirmed or probable case of COVID-19 at your venue, Queensland Health will be notified by the medical professional who confirms the diagnosis. Queensland Health will also contact your venue if contact tracing is required.

Regards

Victoria Thomson

Commissioner for Liquor and Gaming