

Stage 2 COVID-19 restrictions

Thursday 4 June 2020

Good evening

Queensland's Chief Health Officer today approved the Industry COVID Safe Plans for:

- Queensland Hotels and Clubs; and
- Food Services - Restaurants Cafes and Caterers

to operate under stage 2 and 3 of the Queensland Government's Roadmap to easing Queensland's restrictions.

Please continue to monitor this website for further information on approved Industry COVID Safe Plans.

I would like to acknowledge the collective efforts of the Queensland Hotels Association (QHA), Clubs Queensland and RSL and Services Club Association in developing the plan for hotels and clubs across Queensland and Restaurant and Catering Australia for restaurants, cafes and caterers.

Any hospitality service providers who provide hotel, bar or club services can opt-in the Queensland Hotels and Clubs Plan and restaurateurs, café's and caterers, the Retail Food Services Industry COVID Safe Plan.

You **MUST** complete the statement of compliance included in the approved Industry COVID Safe Plan and display it in a visible location on your premises before you start trading with additional customers (20 per defined area).

You are **not required** to submit any additional plans to the Office of Liquor and Gaming Regulation or Queensland Health.

Mandatory ID Scanners & Designated Outdoor Smoking Areas (DOSAs)

Yesterday I answered some common questions we had received from licensees on stage 2 easing of restrictions. I am now pleased to also provide advice on:

- mandatory ID Scanning
- the operation of Designated Outdoor Smoking Areas (DOSAs)

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Mandatory ID Scanning

As restrictions continue to ease, licensed venues will transition back to more normal arrangements. This means more venues will need to address their operational risk of dealing with undesirable patrons.

Unfortunately, there continues to be a substantial number of people banned from Safe Night Precincts (SNPs) and other areas, and police are continuing to issue banning orders to deal with unruly individuals. This has resulted in the need to recommence checking for banned patrons.

During Stage 2, regulated licensees who sell alcohol after midnight on Friday, Saturday, Sunday and the day before a Public Holiday or past 1am on Monday to Thursday nights must:

- use their ID Scanner to scan ID's from 10pm, or
- manually check patrons against a banning list.

If you have a compliant re-entry pass system at your venue, you don't have to scan patron IDs more than once during the regulated hours of any single trading period.

Regardless of which method you use to check patrons against the banning list, you should continue to also screen patrons on entry to ensure they are not unduly intoxicated, disorderly or a non-exempt minor.

Accessing banning lists

Regulated licensees who operate a Scantek system can download banning lists from the Local Venue Host. Ensure you have reconnected to the system so that the banning lists are current.

If you were a QikID customer and are still in the process of selecting a new approved operator, we are establishing a process where you receive the latest banning list by email.

Hygiene requirements and social distancing

If you decide to operate your ID Scanner, you must ensure the appropriate hygiene measures are in place for both staff and patrons. This includes having adequate controls in place when handling ID documents (e.g. hand sanitiser at the scanning point).

If using a manual list, patrons should present their ID in a way where social distancing is maintained (e.g. presenting it with an outstretched arm).

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ID Scanners can't be used to register patron details for COVID tracing

The requirement to collect contact records (name, address and mobile phone number) for all guests and staff, and keep them securely for at least 56 days for contact tracing purposes, is separate to ID Scanning requirements.

It is up to each venue to determine if they collect this information at the same time as scanning IDs.

Designated outdoor smoking areas (DOSAs)

- Under stage 2 licensed venues can operate their DOSAs provided the following strict controls are in place:
- they are only used for the purpose of smoking and smokers return to be seated in their allocated defined area as soon as they are finished smoking
- patrons who are not smoking are not permitted in the DOSA
- no more than 1 person per 4sqm are permitted in the DOSA
- social distancing is observed
- you continue to comply with existing smoking laws.

Regards,

Victoria Thomson
Commissioner for Liquor and Gaming

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