

# COVID-19 UPDATE

Tuesday 24th March



OFFICE OF  
**Liquor and Gaming**  
REGULATION

Tuesday 24 March 2020

## Update for gaming licensees regarding Electronic Gaming Machines

Yesterday (Monday 23 March) I advised licensees should **not** turn their Electronic Gaming Machines (EGMs) off via the internal switch, or at the wall.

I've since had licensees contact me concerned about the cost of power and air-conditioning associated with EGMs remaining on, and I understand these costs can be considerable.

EGMs are designed to be powered on, and if you turn them off, there is a risk of inadvertent failures to some of the parts or system that make up the device. This risk increases the longer they are shutdown. While the impact of this may not be significant, each gaming machine may be affected differently.

Gaming machine licensees, who in consultation with their Licensed Monitoring Operator (LMO), choose to power off EGMS, will be responsible for resolving any failures that may occur when the EGMs are brought back online.

Regards,

**Mike Sarquis**

Executive Director

Office of Liquor and Gaming Regulation