

RESPONSIBLE SERVICE OF ALCOHOL

Nomination Cost: \$149.00 (inc. GST)

Nomination Criteria and Submission Requirements

This category recognises overall responsible service of alcohol. Venues will be asked to describe and demonstrate their hotel's support and contribution to responsible service of alcohol. Start the submission with a paragraph that describes your venue including brief history of how you came to be and points of difference/what makes your property special. This is where the judges will gain an understanding of how you fit into this category. It is important to clearly demonstrate your eligibility by aligning with the judging criteria found below. It is recommended that each judging point is addressed with a paragraph or two outlining your suitability.

Additional documents

1. 3 x High Resolution images of the property relevant to the nomination category

Judge Assessment Marks

Judging for this category will be based solely on the written submission lodged with the QHA. Nominations for this award will be weighted - size of hotel vs. resources - to ensure a fair judging scale.

Management Commitment to Responsible Service of Alcohol

Provide examples which demonstrate commitment by your hotel business management to Responsible Service of Alcohol best practice and the Code of Practice. This could be in the form of training, house policy, participation in local Liquor Accord Groups and activities, or other practices which demonstrates leadership in this area. This could include strategies in place to manage the service of alcohol in such a way so as to encourage responsible consumption and minimise negative impacts on the individual and local community.

RSA Training

All licensed employees involved in alcohol serving tasks and duties to hold a current OLGR approved RSA certificate. Provide an example of Best Practice for other training – e.g. other relevant training, staff meetings, in-house training, contact or presentations by industry bodies or other professional organisations.

Patron Care Promotional Literature

Detail use of Responsible Drinking information and resources – i.e. Office of Liquor & Gaming Regulation approved signage: No More It's the Law, Minors, in-house programs etc.

Marketing

Demonstrate adherence to the Advertising & Promotions Guideline – advertising and promotions which don't encourage the rapid or excessive consumption of liquor and comply with Australian advertising standards. Provide an example of best practice.

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Nomination Criteria continued



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NOMINATION CRITERIA

Special Services Available for Patrons

Detail services provided to encourage responsible drinking – i.e. free water (mandatory), consideration for designated drivers, availability of food at all times, established links with local transport service/s or associated businesses, courtesy bus services and drink safe programs.