QHA AWARDS
QUEENSLAND HOTELS ASSOCIATION

/2027
NOMINATION CRITERIA

OUTSTANDING ACHIEVEMENT IN TRAINING

Standard Nomination Cost – $279.00
EARLY BIRD DEAL - Submit your nomination before November 23rd, 2026, and only pay $249.00!

Letter of Nomination Requirements

In your Letter of Nomination, please include 2-3 paragraphs on each of the below criteria. You are welcome to include images, screenshots and graphs in your letter, but please ensure you submit your letter as one document:

Venue Introduction
Describe your venue including a brief history of how you came to be and points of difference/what makes your property special.

Conducting internal and external training
Detail your comprehensive training program, from orientation to ongoing professional development, including both in-house sessions and external courses such as RSA/G and industry conferences

Contribution to professionalism in the hotel industry
Explain how your training initiatives have enhanced professionalism within your team and contributed skilled individuals to the wider hospitality industry.

Training initiatives meet industry needs
Describe how your training programs are intentionally designed to address specific skill gaps and meet the evolving needs of the hotel sector.

Multi-skilling and assessment of training
Describe how you assess training and staff skills, and the level of multi-skilled staff achieved as a direct result of your training programs and procedures.

Retention of staff as a result of initiatives
Provide evidence (ie- staff feedback/satisfaction, data on your employment retention rates compared to industry standard, etc.) of how your investment in training has improved staff retention, job satisfaction and long-term career development for your employees.

Other key initiatives
Use this section to explain general in-house training initiatives that your venue undertakes, such as dedicated training rooms, cross training/multi skilling or L&D meetings. Describe how training improves customer service and guest experiences

Additional documents
3x High Resolution images of the property relevant to the nomination category
Training Schedules / Manuals (if applicable)