QHA AWARDS
QUEENSLAND HOTELS ASSOCIATION

/2027 NOMINATION CRITERIA

BEST DELUXE PUB ACCOMMODATION

Standard Nomination Cost – $279.00
EARLY BIRD DEAL - Submit your nomination before November 23rd, 2026, and only pay $249.00!

In addition to the nomination cost, venues nominating in this category will also be invoiced to reimburse one night's accommodation (room type will be booked as specified in your nomination); parking (if applicable); breakfast; additional food and beverage purchase (up to the value of $70).

Letter of Nomination Requirements

To be eligible for this category, venues must have rooms with private bathrooms. In your Letter of Nomination, please include a paragraph on each of the below criteria. You are welcome to include images in your letter, but please ensure you submit your letter as one document:

Venue Introduction
Describe your venue including a brief history of how you came to be and points of difference/what makes your property special.

Reservations, check-in and check-out
You will be judged from the moment the judge makes a reservation. Describe your booking, check-in/out processes, including accuracy of requests and accounts.

Staff and guest service
Detail your commitment to excellent service through staff training (including RSA), presentation standards, telephone manner and staff knowledge of local attractions and events.

Cleanliness and presentation of rooms
Outline your cleaning policies and hygiene practices implemented for guest welfare and presentation.

Guest Room facilities
List your key in-room and private bathroom amenities, such as premium bedding and toiletries, tea/coffee facilities, bathtubs, streaming services, etc.

Hotel Facilities, ambience and decor
Describe your pub's deluxe character and decor, and list all general facilities that enhance the guest experience, such as internet, pools, gym, function/event spaces, recreational areas, bars and dining.

Food and Beverage offerings at venue
Highlight your diverse F&B outlets, breakfast, and use of local produce, plus your wine list, beers and non-alcoholic options. Recommend any must-try items for judges.

Environmental sustainability
Describe your eco-friendly initiatives, such as recycling, energy efficiency, and waste reduction programs.

Testimonials
Feature guest feedback, online reviews and/or media articles showcasing positive experiences.

Additional documents
3x High Resolution images of the property relevant to the nomination category