

QHA

QUEENSLAND HOTELS ASSOCIATION UPDATE NEWSLETTER

Volume 24 Number 6 **INSIDE: Awards for Excellence 2018 // Electrical Testing and Tagging // Labour Hire Licensing Scheme // Save the date: Employment Relations Conference, RFDS Lunch // EU Changes // Training Dates**

AWARDS FOR EXCELLENCE NOMINATIONS OPEN

New categories, new opportunities. Have a go in 2018!

Nominations for the 2018 QHA Awards for Excellence have now opened and members have until 29 June to highlight the achievements of their venues and people on a state and, possibly later, a national scale.

For the industry's part, the QHA Awards for Excellence mark an opportunity to showcase the best of the best that all Queensland's hotels have to offer –

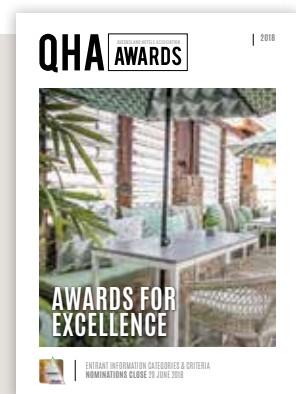
from character bush pubs to boutique accommodation venues.

To reflect the evolving nature of our industry, we've included a new category this year: Industry Rising Star.

QHA judges will personally visit every nominated hotel that is a finalist in the awards. Many award categories will see the winner automatically entered as a finalist in the AHA National Awards, giving

the Queensland winner the opportunity to be crowned as a national leader in their field.

QHA Chief Executive Bernie Hogan encourages members from all over the state to apply and make a nomination. "The awards are a unique opportunity to achieve public recognition for excellence in service, presentation and practices within the industry," he said.



HOW TO NOMINATE

Included with this edition of QHA Update is a copy of QHA Awards for Excellence Entrant information categories and Criteria. The booklet contains all you need to know and nomination forms.

It's also available at [qha.org.au/membership/QHA events](http://qha.org.au/membership/QHA%20events).

ELECTRICAL TESTING & TAGGING

Queensland legislation relating to the testing and tagging of certain electrical equipment is found in the Electrical Safety Regulation 2013 S112, which says that in a service industry environment (e.g. hotels):

- Inspecting, testing and tagging of specified electrical equipment* is required on a minimum 12 monthly basis.
- This function must be carried out by a 'competent person'. A competent person is one who has the knowledge and skill to inspect and test electrical equipment through their training, qualifications and experience (not necessarily a qualified electrician).
- Once tested, a tag is placed on the electrical item to confirm that it has been tested, along with evidence of who tested it, the date and when the next test is due.
- Inspecting, testing and tagging is not required if all your electrical circuits are protected by type 1 or type 2 residual current devices (safety switches).
- In an office environment, the testing requirement is once every five years.
- Fixed safety switches themselves require testing once every six months.

*Specified electrical equipment is equipment designed to be moved in its operation (e.g. vacuum cleaner, kitchen mixer, electric knife etc), extension leads and electrical power boards. Electronic gaming machines do not fit this classification.

Note: Double adapters should not be used in a commercial environment as they have no inbuilt safety cut-off switches, unlike power boards.

LABOUR HIRE LICENSING SCHEME IN QUEENSLAND NOW OPERATIONAL - WHERE TO GET MORE INFORMATION

Members should be aware from previous updates and other correspondence from the QHA that the Queensland Parliament passed the Labour Hire Licensing Act 2017 (Qld) ('the Act') and with it established the creation of a new labour hire licensing scheme in Queensland.

The Labour Hire Licensing Regulations 2018, have now been published and provide further information on the requirements of the licensing scheme in addition to that provided in the Act. The scheme commenced on 16 April. In short, this scheme means that labour hire providers have to be licensed and users of labour hire have to ensure that they only use licensed providers.

To assist people to understand how the scheme operates, and the associated obligations for labour hire providers and users of labour hire, the Queensland Government has created a new website <https://www.labourhire.qld.gov.au/> and info line (1300 576 088).

When do I have to start using licensed labour hire providers?

From 15 June 2018, all labour hire providers must ensure they have a licence to provide labour hire services, or have submitted a licence application before 15 June 2018.

Labour hire providers can apply for a licence from 16 April 2018, and have 60 days to apply for a licence. The transitional period from 16 April to 15 June 2018 is to ensure that business arrangements between users and labour hire providers will not be disrupted by the commencement of the scheme.

You can check if a labour hire provider has made an application by viewing the pending applications list. Once an application is granted it will appear on the labour hire register.

If you continue to use a labour hire provider whose application has been refused you may be penalised for using an unlicensed provider.

Source: Queensland Government, Office of Industrial Relations (Accessed 16 April 2018 - from the following link - <https://www.labourhire.qld.gov.au/i-use-labour-hire-providers>)

The labour hire register can be accessed at <https://ols.oir.qld.gov.au/licence-register/> and the pending applications list can be accessed at <https://ols.oir.qld.gov.au/applications-register/>.

Please note, as labour hire agreements are of a commercial nature, the QHA Employment Relations Department is unable to provide advice on specific obligations under this scheme, or in relation to labour hire agreements generally.

We do suggest that members take steps to ensure compliance with the new scheme, whether as a user or as a labour hire provider and take steps to ensure that any contractual arrangements with a labour hire provider consider the effect of this scheme on those arrangements.

Should you have any questions about the new scheme or need specific advice in relation to your circumstances, our Corporate Partner Mullins Lawyers, can assist and you can contact them directly on (07) 3224 0323.

KENO JACKPOT TRIO FOR QLD HOTELS



After playing the same numbers for more than a decade, a 59 year-old semi-retiree who lives on his boat at Woongoolba, snagged the ultimate catch when he won a \$1.4 million Keno jackpot at the Jacobs Well Bayside Tavern.

The thrilled winner revealed that he bought the ticket on Friday 13 April during one of his regular visits to the popular boaty pub.

He told Keno he was due to start work on a racing yacht in Sydney days after the big win but didn't hesitate to let his next customer know he was retiring after collecting the \$1,411,245 cash prize.

"I'm still very numb. It's a bit surreal," the elated winner told Keno. "I never thought I'd crack the big one. I've been playing those same numbers for 14 years."

The win follows a \$1.5 million jackpot won by two Cairns mates at the Balaclava Hotel

on 7 January and a \$2.9 million jackpot won by an Ayr canefarmer at the Burdekin Hotel on 17 February.

After waiting for so long to win a major jackpot, the winner didn't even see his 10 hand-picked numbers come up but, soon after leaving the tavern, received a call from tavern owner, Craig McVean, telling him he was very likely a millionaire.

Craig is thrilled for the winner, and excited to have yet another Keno jackpot won at his pub.

"It's good to see someone so deserving win, especially at retirement age," says Craig.

"We've had a few good jackpots before this one. They like the Keno here. It's a good little pub so they're happy to relax at the bar and play. Next time we'll have to go for the Mega Millions."

Win a Ford Mustang GT

plus a boot full of loot and
instant prizes

Terms and conditions apply.

**Gamble Responsibly. Think! About
your choices. Call Gambler's Help, ACT
Gambling Counselling and Support
Service or Gambling Help 1800 858 858
www.gamblinghelp.nsw.gov.au or
www.gamblinghelponline.org.au.**





EUROPEAN DATA PROTECTION AND PRIVACY REGULATIONS COULD AFFECT YOUR BUSINESS

Publicans and accommodation providers active on social media would be well served to keep abreast of recent legislative instalments in the European Union (EU) relating to data protection and privacy regulations that came into effect this week as a result of the recent Facebook fiasco.

Despite these regulations being formed on the other side of the world, they could impact your business or at least be a sign of things to come with regard to Australian regulatory changes. It is always best to avoid unknowingly breaching these regulations and ensure you take any unnecessary steps to comply.

The European Union General Data Protection Regulation (the GDPR) contains new data protection requirements that will apply from 25 May 2018. When the region's regulators roll out the changes, it will simultaneously ensure consistent data protection laws across the EU, replacing existing national data protection laws, and represent the biggest overhaul of the world's privacy rules in more than 20 years.

The new regulations offer EU citizens sweeping new powers over how their data can be collected, used and stored. This in turn presents global leaders outside the 28-country block with a choice to either bring their domestic laws in line with the EU's new rules, or risk being shut out of a market of 500 million consumers.

Australian businesses of any size may need to comply if;

- they have an establishment in the EU;
- they offer goods and services in the EU; or
- they monitor the behaviour of individuals in the EU.

It is important for Australia business to determine whether they need to comply with the GDPR and if so, take steps now to ensure your respective personal data handling practices comply with the GDPR before its commencement.

Examples of Australian businesses that may be covered by the GRPR include:

- An Australian business with an office in the EU
- An Australian business whose website targets EU customers for example by enabling them to order goods or services in a European language (other than English) or enabling payment in euros
- An Australian business whose website mentions customers or users in the EU
- An Australian business that tracks individuals in the EU on the internet and uses data processing techniques to profile individuals to analyse and predict personal preferences, behaviours and attitudes.

90
YEARSRoyal Flying
Doctor Service

THE QHA IS PROUD TO ANNOUNCE A CHARITY LUNCH IN SUPPORT OF THE ROYAL FLYING DOCTOR SERVICE



**FEATURING GOLD MEDAL
PARALYMPIAN KURT FEARNLEY**

DATE

Tuesday 12 June 2018

TIME

12pm for a 12.30pm start

VENUE

The Caxton Hotel
38 Caxton St, Petrie Terrace Qld

TICKETS

\$165 inc. GST per person
\$1,550 inc. GST per table of 10

Book via the **QHA Shop** qha.org.au,
phone **3221 6999**, or email Kelly-Anne
Mott, Events and Partnerships Officer
for an invoice rsvp@qha.org.au

Ticket sales close strictly Wednesday 6th June



SAVE THE DATE EMPLOYMENT RELATIONS CONFERENCE - 9 AUGUST

Make sure to mark your diary - the next QHA Employment Relations Conference is scheduled for 9 August 2018.

Led by the QHA's employment relations team, the Conference program is yet to be finalised, but rest assured it will be jam packed full of practical learnings on the latest developments in the employment relations arena.

TRAINING

RMLV TOWNVILLE**Date:** 15th May 2018**Time:** 8.00am to 6.30pm**Venue:** Hotel Grand Chancellor, Townsville**Price:** Member \$395.00
Non-members \$495.00**GNT TOWNVILLE****Date:** 16th May 2018**Time:** 9.00am to 5.00pm**Venue:** Hotel Grand Chancellor, Townsville**Price:** Member/Non-members \$495.00**RMLV TOOWOOMBA****Date:** 16th May 2018**Time:** 8.00am to 6.30pm**Venue:** Burke & Wills Hotel, Toowoomba**Price:** Member \$395.00
Non-members \$495.00**GNT TOOWOOMBA****Date:** 17th May 2018**Time:** 9.00am to 5.00pm**Venue:** Burke & Wills Hotel, Toowoomba**Price:** Member/Non-members \$495.00**RMLV CAIRNS****Date:** 17th May 2018**Time:** 8.00am to 6.30pm**Venue:** Holiday Inn Cairns Harbourside**Price:** Member \$395.00
Non-members \$495.00**RMLV BRISBANE****Date:** 22nd May 2018**Time:** 8.00am to 6.30pm**Venue:** QHA House, 160 Edward St, Brisbane**Price:** Member \$395.00
Non-members \$495.00**RMLV LONGREACH****Date:** 24th May 2018**Time:** 8.00am to 6.30pm**Venue:** TBA**Price:** Member \$395.00
Non-members \$495.00**RMLV GOLD COAST****Date:** 30th May 2018**Time:** 8.00am to 6.30pm**Venue:** Crowne Plaza Surfers Paradise**Price:** Member \$395.00
Non-members \$495.00**GNT BRISBANE****Date:** 6th June 2018**Time:** 9.00am to 5.00pm**Venue:** QHA House, 160 Edward St, Brisbane**Price:** Member/Non-members \$495.00**BOOK TRAINING NOW**

Visit qha.org.au for any of the training courses mentioned here or contact the QHA Training Centre
p: 3221 6999
e: training@qha.org.au